.NET Framework out of date
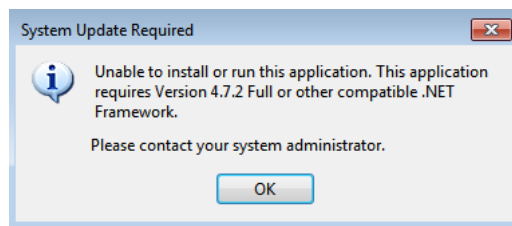
System Update Required (on opening License Administrator)

Issue: When opening License Administrator, you receive the following message

System Update Required

Unable to install or run this application. This application requires Version 4.7.2 Full or other compatible .NET Framework.

Please contact your System Administrator

Cause:

All Precision Mining Software products are updating their .NET Framework (a Microsoft product that our software is based on) to 4.7.2 starting with License Administrator. This is for several reasons, most importantly that earlier versions of the .NET Framework are no longer receive security updates from Microsoft which means that any Precision Mining Software product is also potentially insecure, as well as many other pieces of software.

Permanent Solution – Updating your .NET Framework:

This is only an immediate option if you are a local administrator on your computer. If you are not a local administrator you will need to get an administrator to do this (often the IT department).

Download and install the latest (recommended) version of the .NET Framework from
https://dotnet.microsoft.com/download

Upon doing so you will be able to open the License Administrator

Temporary Solution – Reverting to an older "offline" version of License Administrator

If you are unable to update your .NET Framework in a timely fashion you can change your installation of the License Administrator to the last .NET 4.5.2 compatible version.

Please note: This version will no longer be supported as of January 1 2021

Step 1: Download https://download.precisionmining.com/software/licenseadministrator/offline/License_Adminis

Step 2: Uninstall currently installed License Administrator

Usually achieved by typing Uninstall after pressing the ❖ Windows Key and selecting either "Uninstall a program" (Windows 7) or "Add or remove programs" Windows 10. In this menu you should be able to find License Administrator and uninstall it

Step 3: Unzip the downloaded file into a new folder

Step 4: Run setup.exe from the unzipped download

License_Administrator_1.0.0.58

	Name	Da
	Application Files	9/1
	License Administrator.application	9/1
	setup.exe	9/1